

RADIANCE™



MAKE YOUR WORLD SHINE & SMILE.

RADIANCE™

Radiance Space Solutions is committed to making your world cleaner, healthier, happier. Whether it is your office, home or commercial space, we offer customised solutions that combine technology and industry insight, to revive and restore the look and shine of your premises. When it comes to your workplace, not only does it become more hygienic, but you will also experience the fresh energy of pride and productivity among your people.

OUR FACILITY-REJUVENATING SERVICE PORTFOLIO

3S Deep Cleaning

As part of our special process, we scrub, sanitise and shine your premises and all items. The process enhances the visual beauty of each item, and makes it look as good as new. It also sanitises germ-contaminated surfaces and areas, eradicating all traces of bacteria, viruses, dirt and dust mites from your premises.



Furniture enhancement & upholstery cleaning

We enhance the look and longevity of expensive furniture and fittings, and help you save capex by delaying the need for replacement.

Fabric protection

We apply a special fabric protection agent that creates an invisible, repellent layer. So liquid or dirt is unable to penetrate the fabric and can be easily wiped off.



Radiance customises service packages to meet all your facility maintenance needs.



Floor enhancement

Our solutions take care of carpets, tiles, wood, laminate, vinyl, granite. For hard floors, we carry out mopping, vacuuming, cleaning, disinfecting, polishing and buffing – eliminating all traces of dust, scratches and stains. For carpets, vacuuming is followed by spot cleaning of stains, and shampooing with a foam generating machine for deep cleaning.



Paint treatment

We conduct a complete wall audit, and wherever needed, do re-coating using computer-generated colour code to ensure an exact shade match. This treatment is performed in a very short time span, while ensuring no spillages occur.

THE COST OF WORKING IN AN UNHYGIENIC WORKPLACE.

Study done at M.S. University, Tirunelveli (Tamil Nadu), 2011.

Today, we live and work in an environment where not only there is outdoor pollution of every sort, but even in indoor settings, we are extremely vulnerable. The water we drink, the food we eat, the work-related equipment we use, are home to countless strains of pathogenic microbes. Also, many dreadful bacteria have developed resistance to a number of common drugs we use. Such microbes thrive in high concentration in a public place like an office. The air computer users breathe out, sneezing, contact by infected hands are just some sources of contamination, by way of pathogenic microbes such as typhoid bacteria Salmonella Typhi, pneumonia causing Klebsiella pneumonia, alimentary problem causing Escherichia Coli, dysentery causing Vibrio Sp., and drug resistant pathogen Staphylococcus Aureus are some of these. Routine upkeep and housekeeping fail to address this hygiene challenge.

WHAT MAKES RADIANCE SPACE SOLUTIONS YOUR IDEAL FACILITY MAINTENANCE CUSTODIAN

✦ Customised solutions that begin with an audit

At Radiance, we believe every office and every client is unique, and needs a customised solution. Our client-centric approach means that we start with an in-depth audit of your office premises before recommending a maintenance plan. Your Service Advisor explains the benefit of each available service, and offers you the flexibility to customise your annual package by selecting services that meet your specific cleaning and maintenance needs.

✦ No detail is too small

We believe that the difference between good and great is attention to detail. This is the guiding philosophy behind the brand and is embedded in our DNA. Each housekeeping attendant is trained with this philosophy, all cleaning activities are performed with utmost precision and skill using internationally accepted machines, tools and cleaning agents. This is what sets us apart from others in the market.



✦ Team trained on Standard Operating Protocols

We deploy a well-trained service crew and qualified supervisors at our sites. All our crew members and supervisors are smartly dressed in uniform, insured and police-verified, and undergo regular health checks. They go through over 100 hours of rigorous training that includes classes on Standard Operating Protocols as well as practical learning on a range of subjects – machines & chemicals, safety & prevention of housekeeping hazards, prevention of workplace fires & accidents, use of protective equipment while working on the client site, good etiquette & workplace behaviour, among others.

✦ Expertise with specialisation

After basic training, we analyse the strength and weakness of each housekeeping crew member and assign them to smaller teams for specialised training in an area where they have shown aptitude. This goes a long way in creating a culture of excellence based on functional expertise.

✦ Furniture enhancement, for a renewed life

Radiance has a unique furniture enhancement and upholstery cleaning service that focuses on reviving the life of expensive furniture such as desks, chairs, sofa sets, cabinets, among others. Due to repetitive use, furniture suffers wear and tear and loses its original sheen, and companies replace such items with new ones, adding to their capital expenditure. We help our clients address this issue by breathing in new life and look into in-use furniture and fittings. The process involves deep cleaning and sanitising of these items to remove dirt and germs. Using polish, wax and special cleaning agents, our service crew members carefully scrub the surface of the product and perform buffing using German-made machines. With this treatment, the product regains its original glory.





✦ Top-of-the-line machines from global leaders

To deliver the highest standards of health and hygiene, we employ latest automated machines from IPC (Italy), Bosch (Germany), Kärcher (Germany) and 3M (US) - the world's leading cleaning machines and tools manufacturers. When used by our experts, these tools enable us to revive the look of your office. These machines are quick, efficient and reliable in use, and deliver the highest quality standards. Our extensive range of machines include Single disc scrubbing & polishing machines, Industrial-grade wet & dry vacuum cleaners, Upholstery cleaning injection & extraction vacuum cleaners, Cold water high pressure washer machines, Carpet cleaning machines, Scrubbing & drying machines, Foam generator machines, Steam generator machines, Hand-buffing and scrubbing machines, Backpack vacuum cleaners, among others.

✦ Relationship-driven, to address your specific needs

Once you select an annual service and maintenance package, you are assigned a Relationship Manager, who becomes the single point of contact for all your queries and requirements, ensuring smoother communication and greater accountability. He will visit your office on a monthly basis, or be on call as per your requirement, to continually assess the condition of the premises and suggest appropriate corrective measures to your facility team.





✦ Cleaning agents that are effective, safe, green

We use a wide range of Diversey cleaning agents, for performing deep cleaning and related services at your premises. Diversey is the leading global brand of sustainable cleaning, sanitation and hygiene solutions. We use their 'R Series' for room, washroom and workplace care, and 'Suma Series' for kitchen, food areas and pantry care. These cleaning agents are in use across 175 countries globally, and conform to prevailing safety and environmental norms.





✦ Training client's staff, for ongoing maintenance

After every service visit, we organise a training session for your in-house housekeeping team. Our site supervisors brief your team members about the correct way of cleaning fixtures and furniture, and surfaces like glass, upholstery, carpets, floor etc., so that these are properly maintained on a daily basis, even after we have left. This ensures that your office premises remain in a healthy and pristine condition for a longer duration.

✦ Technology for transparent monitoring

We have extensively employed information technology to create an efficient and transparent system to monitor progress of work for our clients. When your facility is first audited by our Service Advisor, the complete survey report is uploaded on our website, accessible only to you through a secure intranet portal. Subject to your approval, images showing the before-after difference in select office areas are also uploaded for future reference. Your web account will contain details of chairs, tables, desks, wall area, carpet area and other parameters pertaining to office premises which come under our scope of work. All work conducted on your premises will be updated on the system after each service. You can monitor the exact progress vis-à-vis your selected package from your web account, and also schedule future cleaning appointments, as per your convenience and requirements.





*Deep cleaning of
offices, homes &
commercial spaces.*

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